



NAVAL SUPPLY SYSTEMS COMMAND

***Fleet and Industrial  
Supply Centers, Norfolk***

**Operating Forces/Family  
Support Contract  
Operations Division:  
Supporting the Fleet**

***Ready. Resourceful.  
Responsive!***



**Team 1: Fleet Readiness**

**Team 2: Habitability**

**Team 3: Forces and Family Support**

**\* Team goal: SUPPORT THE FLEET. Transformation has enabled customer alignment to provide effective, efficient, and productive support.**

**\* This means greater use of the purchase card up to \$10K as method of payment, capturing the benefit of regional/ national contracts, and maximizing IDC contracts servicing multiple customers.**



- **Initiative #1, Husbanding:**
  - **Key: Ensuring consistency when you pull into port. Re-tooling East Coast Husbanding contract to be standardized and consistent with the recently awarded Europe and SWA contracts.**
  - **We are collaborating across FISC's and working as an enterprise on the husbanding program to support the fleet.**
  - **Conduct pre-deployment briefs and continuous pierside training for SUPPOs.**
  - **Ensure requirements for contractors to utilize CRAFT are contained in awards.**



- **Worldwide Cost Reporting Analysis & Forecasting Tool (CRAFT) : Comprehensive cost management solution for fleet operations**
- **Updated version will generate automatic replies to LOGREQ requests based on contractor's inputs**
- **Will allow query of services available and normally required in port, historical port visit costs by ship, ship class and Strike group**
- **Prototype completion and Testing: Feb 04 - Sep 04**
- **Full Implementation: FY 05**



- **Initiative #2, Common Fleet Markets:**
  - **Analyze requirements and develop sourcing solutions that fully address Fleet needs and that encourage standardized equipments and cost reductions.**
  - **Conduct spend analysis/surveys of common Fleet requirements to establish contracted sources of supply via delivery orders or the DoD eMALL.**
  - **Partner with TYCOMs to provide acquisition planning advice and assistance for the establishment of an end-to-end phased replacement process.**



# ***Habitability Mission***

- **Initiative #3, Mobile Teams:**
  - **Reduce delivery delays during operational schedule through improved integration of habitability projects and ship overhaul/maintenance periods.**
  - **Formalize TYCOM support for future maintenance and operational scheduling, to include, funded habitability team TDYs for ships returning from deployment.**
- **Initiative #4, Historical Database:**
  - **Create a historical database linking ship types, quality of service and ship habitability work projects to support phased replacement planning, budgeting, and contracting support.**
  - **This will assist in forecasting future habitability services requirements.**



## **Initiative #5, Habitability Mart:**

- Establish a Habitability Mart contract to include shipboard approved furniture, leveraging DOD eMALL as a procurement vehicle.**
- Virtual store similar to Servmart.**
- All ship approved furniture will be readily available.**



- **MAJOR INITIATIVE FOR US: Streamlining Processes to Support You**
- **Ship Stores: A real benefit to you.**
- **We are becoming more responsive to changes in the market through this.**
- **Modify NEXCOM Ships Store Contracts to incorporate full catalog pricing instead of a bid schedule changes. We are streamlining process and reducing the number of contract actions to drastically improve procurement lead times. This means we are more responsive to your needs quicker.**



- **SERVMART - THE NAVY'S HOME DEPOT & LOWES TYPE STORES.**
- **It is a competitive contract that is JWOD compliant.**
- **A “safe haven” to shop to meet socioeconomic requirements.**
- **Use of Purchase Card for purchases up to \$10K as a method of payment in Superstore.**
- **Full utilization of DOD eMALL.**



## **SERVMART and the DOD eMALL:**

- **MANCON is the SERVMART contractor.**
- **MANCON catalog of items available in the Super SERVMART and the eMALL.**
- **You have options. Shop at Superstore or connect directly to eMALL from your One Touch Log In.**
- **Government Purchase Card as method of payment up to \$10K in Servmart and up to \$100K on the eMALL.**



## **To access the Catalog for SERVMART:**

- **Enter DOD eMALL site**
- **Commercial Catalogs**
- **Suppliers**
- **Mancon SERV MART**



## **Shop the DOD eMALL by:**

***Category,  
Supplier,  
Product Name,  
Description,  
Keyword,  
Part number,  
Manufacturer,  
National stock number (NSN),  
Universal product code, or  
Green filter items.***

**Web address: [www.emall.dla.mil](http://www.emall.dla.mil)**



## **NAVSUP Vision:**

***We will be the customers' choice for best value products and services, where a single request by the customer activates a global network of sources and solutions...***

***In short, One-Touch Supply.***



## **NAVSUP goal:**

- Profile our customers to determine their needs;**
- Award and place competed indefinite delivery type contracts (IDTCs) on the DOD eMALL to cover multiple items to support multiple customers;**
- Maximize Navy buying power to obtain quality products and services at lower prices and better delivery times; and**
- Maximize appropriate purchase card usage.**



## **DOD eMALL:**

**Our electronic marketplace**

### **Why use DOD eMALL?**

- Infrastructure in place**
- “Safe” purchase card buys**
- Navy buying power means leverage for better and lower prices**
- Economies of scale**
- Works like e-bay**
- Ability to perform market research**



## **Advantages to using the Navy-awarded contracts on the DOD eMALL:**

- Ability to save user profiles and repeating/recurring (standing) orders reduce cycle time:***
  - Improved data accuracy***
- All required socio-economic program requirements planned and accounted for in the awarded contracts' acquisition strategies.***
- Ease of placing purchase card orders.***
- Streamlined acquisition tool that we have been searching for.***



- **Both shopper and cardholder capabilities:**
  - **Cardholder can place order.**
  - **Can establish process for ordering.**
  - **Shoppers can fill cart.**
- **Maintains records of all orders. Assists in Purchase Card reconciliation.**
- **Line item detail of orders.**
- **Material receipt and acceptance capability.**



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**Branch Managers:**

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- **Operating Forces/Family Support: Jim  
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- **Habitability: Scott Wilkins, 445-1444**

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